

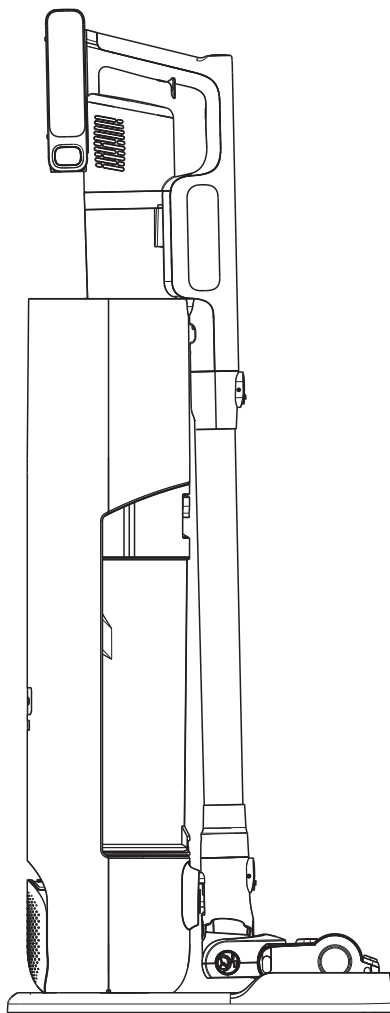


# PURE ONE STATION 5 GO STATION Series Stick Vacuum Cleaner

Instruction Manual

Manual De Uso

Mode D'emploi



\*Actual product may differ from illustration.

**TINECO IS HERE TO HELP.**

We'll get back to you within 24 hours.



 [www.tineco.com](http://www.tineco.com)

 1-855-292-8864



# CONTENTS

Important Safety Instructions.....	2
Specifications.....	5
Troubleshooting.....	6
Warranty.....	7
Assembly.....	25
Settings.....	26
Battery Indicators.....	27
Dustbin Emptying & Charging.....	28
Maintenance.....	29

**TINECO IS HERE TO HELP.**

We'll get back to you within 24 hours.



[www.tineco.com](http://www.tineco.com)



1-855-292-8864

# Important Safety Instructions

When using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING (THIS APPLIANCE). Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

**WARNING** – To reduce the risk of fire, electric shock, or injury:

1. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should not play with the appliance. Cleaning and user maintenance shall not be performed by children without supervision.
2. The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
3. For **INDOOR** use **ONLY**. Do not use the appliance in outdoors, nor in commercial or industrial environments. Do not use the appliance on wet surfaces or surfaces with standing water.
4. Do not allow to be used as a toy. Close attention is necessary when used by or near children, pets or plants.
5. Use only as described in this manual. Use only manufacturer's recommended attachments.
6. Do not use with a damaged cord or plug. If appliance has been dropped, damaged, left outdoors, dropped into water, or is not working as it should, return it to a service center.
7. Do not handle charger, including charger plug, and charger terminals with wet hands.
8. Do not block openings. Stop use if openings become blocked. Clean and remove any blocked objects according to the manual instructions.
9. Keep hair, loose clothing, fingers, and all parts of your body away from openings and moving parts.
10. Use extra care when cleaning on stairs.
11. Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
12. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
13. Do not use without dust container and filter.
14. Prevent unintentional activation. Ensure the switch is in the off position before charging, picking up or carrying the appliance. Carrying the appliance with your finger on the switch or powering on the appliance with the switch on may cause accidents.
15. For the purposes of recharging the battery, only use the detachable supply unit provided with this appliance. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
16. Disconnect the battery pack from the appliance before making any adjustments, changing accessories, or storing appliance. Such preventive safety measures reduce the risk of starting the appliance accidentally.

17. Under improper usage, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid comes into eye contact, seek medical help. Liquid ejected from the battery may cause irritation or burns.
18. Do not use the appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
19. Do not expose the appliance to fire or excessive heat. Exposure to fire or temperatures above 266°F (130°C) may cause an explosion.
20. Follow all charging instructions and do not charge the appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
21. Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
22. This appliance contains battery cells that are non-replaceable. Do not modify or attempt to repair the appliance or the battery pack except as indicated in the instructions for use and care.
23. Always turn off this appliance before connecting or disconnecting the motorized nozzle.
24. Do not charge or store the appliance outdoors or inside a car. Only charge, store or use the appliance in a dry indoor area where the temperature is higher than 39.2°F (4°C) but lower than 104°F (40°C). The charger is for indoor use only.
25. Use appliances only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
26. When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
27. Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
28. Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
29. For use only with TINECO charger AA2401.
30. For use only with TINECO battery ZB2377-7S1P-01A.
31. Household use only.
32. Turn off all controls before unplugging.
33. To reduce the risk of electric shock, this clean station has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

## SAVE THESE INSTRUCTIONS

## For Both FCC & IC application:

This device complies with Part 15 of the FCC Rules / Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.


This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# Specifications

VACUUM CLEANER	
Product Name	PURE ONE STATION/ GO STATION Series
Voltage	25.2V $\equiv$
Rated Power	500W
Dustbin Capacity	0.45L
CLEAN STATION	
Input (Self-Cleaning Mode)	120V~ 60Hz 5A
Input (Charging)	120V~ 60Hz 1A
Output	30V DC 1A

## Disposal

- The battery contains materials that are harmful to the environment and must be removed from the appliance before it is discarded.
- When removing the battery, the appliance must be powered off.
- Batteries, chargers, accessories and packaging should be sorted for environmental friendly recycling. Do not put them into fire, water or soil. Do not dispose of batteries and chargers into household waste! 
- If battery leakage contacts skin or clothing, immediately flush with water to avoid irritation and seek medical help.

# Troubleshooting

Problem	Possible cause	Solution
The appliance does not turn on	No power	Charge the battery
	The suction mouth is blocked	Check and remove blockages
	Auto protection for overheating	Restart after cooling down
Weak suction power	Dustbin and filters are full	Clean the dustbin and filters
	Parts assembly is not in position	Check all the parts and put them in position
	The appliance is blocked (i.e. the tube, suction mouth or some other parts)	Remove blockages
Abnormal motor sounds	The appliance is blocked (i.e. the tube, suction mouth or some other parts)	Remove blockages
Battery won't charge	Vacuum is not properly placed on the docking base	Pull the vacuum up and place it back on the docking base again
		Wipe the charging pads with a dry cloth
Blinking red light on the appliance	The appliance is blocked (i.e. the tube, suction mouth or some other parts)	Remove blockages
Rapid blinking red light on battery	The battery is overheated	Let the battery cool
Slow blinking red light on battery	The battery is out of power	Charge the battery

## Note:

If the above troubleshooting guide fails to provide a solution, please visit our website [www.tineco.com](http://www.tineco.com) for further support.

# Warranty

## 2-YEAR LIMITED WARRANTY

- Only applies to purchases made from authorized retailers of Tineco.
- Is subject to the adherence of the requirements outlined in this instruction manual, and is subject to further conditions outlined below.
- This warranty is governed by and construed under the laws of the country in which the purchase took place. We provide 2-year warranty or a warranty period as stipulated by applicable local law, whichever is longer.

## WHAT IS COVERED?

- Your Tineco appliance has a 2-year warranty against original defects in material and workmanship, when used for private household purposes in accordance with the Tineco Instruction Manual. Motorized accessories bought separately come with a 1-year warranty.
- This warranty provides, at no extra cost to you, all labor and parts necessary to ensure your appliance is in proper operating condition during the warranty period.
- This warranty will only be valid if the appliance is used in the country in which it was sold.

## WHAT IS NOT COVERED?

Tineco shall not be liable for costs, damages or repairs incurred as a result of:

- Appliances purchased from an unauthorized dealer.
- Careless operation or handling, misuse, abuse and/or lack of maintenance or use not in accordance with the Tineco Instruction Manual.
- Use of the appliance other than for normal domestic purposes, e.g. for commercial or rental purposes.
- Use of parts not in accordance with the Tineco Instruction Manual.
- Use of parts and accessories other than those produced or recommended by Tineco.
- External factors unrelated to product quality and use, such as weather, modifications, accidents, electrical outages, power surges or acts of God.
- Repairs or alterations carried out by unauthorized parties or agents.
- Failing to clear blockage and other hazardous material from the appliance.
- Normal wear and tear, including normal wearing parts, such as clear bin, belt, filter, HEPA, brush bar, and power cord (or where external damage or abuse is diagnosed), carpet or floor damage due to use not in accordance with manufacturer's instructions or failure to turn the brush bar off when necessary.
- Reduction in battery discharge time due to battery age or use.

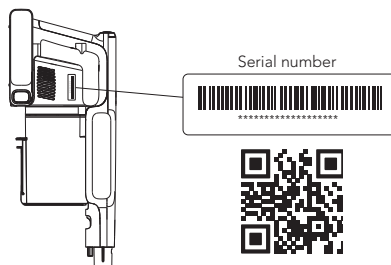
## WARRANTY LIMITATIONS

- Any implied warranties relating to your appliance including but not limited to warranty of merchantability or warranty of fitness for a particular purpose, are limited to the duration of this warranty.
- Warranty coverage applies to the original owner and to the original battery only and is not transferable.
- This limited warranty gives you specific legal rights. You may also have other rights which vary by region.
- Manufacturer's warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from.  
Please review the warranty carefully, and contact the manufacturer if you have any questions.

## WARRANTY SERVICE

**Register:** We highly recommend that upon purchase, you register your appliance by logging into our official website ([www.tineco.com](http://www.tineco.com)) or scanning the QR code (see right) to enjoy more exclusive benefits. To register, please enter the whole serial number.

Failure to register your product won't diminish your warranty rights.



**How to Claim:** Please retain your proof of purchase. To make a claim under our Limited Warranty, you need to provide your serial number and the original purchase receipt with the purchase date and order number on it.

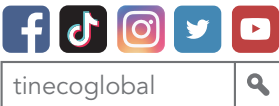
All work will be carried out by Tineco or an authorized agent.

Any replaced defective parts will become the property of Tineco.

Service under this warranty will not extend the period of this warranty.

Contact our Customer Service  
Hotline: **1-855-292-8864**  
or Visit Tineco website  
**[www.tineco.com](http://www.tineco.com)**  
for expert customer service.

**tineco**  
Live Easy.  
Enjoy Life.



Contact us - We'll get back to you within 24 hours.

Conéctese con nosotros. Nos pondremos en contacto dentro de 24 horas.

Contactez-nous. Nous vous répondrons dans les 24 heures.

 [www.tineco.com](http://www.tineco.com)  
 1-855-292-8864